

# ONLINE TUTORING AT SKAGIT VALLEY COLLEGE

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## CSS 104 Handout #29

Skagit Valley College offers a wide variety of tutoring help. At both the Mount Vernon and Whidbey Island campuses, you can “drop-in” for math tutoring during the scheduled hours. This help is available at no cost to any registered Skagit Valley student. Check each campus for the scheduled hours. You can also schedule 25-minute sessions with writing tutors. These tutors will NOT proof-read, but will point out mistakes and help you identify errors and fix them. In addition, you can schedule 30-minute sessions for ESL tutoring.

At the Mount Vernon campus these face-to-face tutors are available in Lewis Hall, Room L-20. At the Whidbey Island campus, the center is in Sprague Hall, Room S-6.

Some students may be eligible for the TRIO Student Support program. This federally funded program has several eligibility requirements. Check [HERE](#) for further information to determine if YOU meet the requirements.

ALL students at Skagit Valley College may use the FREE eTutoring services through the Northwest eTutoring Consortium. The services include a writing lab, eChat services for one-to-one help, and eQuestions where you can leave a specific question and have it answered within 48 hours. This service offers help in subjects from Accounting, through the sciences and math, to writing.

To use the eTutoring service, go to <http://www.skagit.edu/etutor>. This screen appears.

Skagit Valley College  
Where Learning Comes to Life

Welcome About Contact System Legal

Tuesday April 20, 2010

Welcome to eTutoring.org! You have selected Skagit Valley College.  
If this is not your institution, please [select a new one](#).

**Login Here**

Username:

Password:

User Type:

☒ Student ☐ Tutor ☐ Admin

[Forgot your password?](#)

Welcome to the Northwest eTutoring Consortium  
at Skagit Valley College!

[Want to log in?](#)

*Please read the directions below very carefully!*

On the left side of the page, type in your **username** and **password** and check to see that the **"student"** button is selected at the bottom of the login box.

- Username:** Same as your **Blackboard** and **MySVC** account username. This will be the first initial of your first name, your full last name, followed by the last 4 digits of your student identification number (SID). **For example:**
  - John Smith, SID 740020987
  - Your user name is **jsmith0987**
- Password:** Same as your **Blackboard** and **MySVC** account default password. This is created from a combination of your birthday, your first, and last name (**case sensitive**). **For example:**
  - Birthday: 01/25/1980
  - Name: John Smith
  - The password would be: **012580JoSm**

**NOTE:** When you log in the first time, you'll be asked to update your account profile. You will be asked for your **Student ID** at this time so will need to have this on hand the first time you log in. You can also choose a new password at this time if you prefer to do so.

- Please read and accept the eTutoring Terms and conditions by checking the "I agree to all terms and conditions" box at the bottom of the page.
- Once this process is complete, click on one of the eTutoring services on the Student Home page to begin!

Follow the log-in directions. You'll find that the log-in is the same as your Blackboard or your MySVC account login.

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All SVC students have access to eTutoring's free online tutoring services in the following subjects:

- Accounting
- Anatomy & Physiology
- Biology
- Chemistry
- Math (Developmental through Calculus)
- Medical Coding
- MS Office 2007
- Spanish
- Statistics
- Web Development (xHTML, CSS, and Adobe Dreamweaver)
- Writing

### eTutoring Services

- **eWriting Lab** allows you to submit a draft of your paper to a tutor, ask for specific feedback, and receive your work back with an eTutor's response within 24-48 hours.
- Live tutoring via **eChat** allows you to meet with an eTutor in one-on-one tutoring sessions via a fully interactive, virtual online environment.
- Offline **eQuestions** allows you to leave a specific question in any subject for an eTutor. You will receive a response within 48 hours (usually sooner).

### Please Note:

If you choose **eChat**, colored tutor icons will show which tutors are online. Click on the icon you wish to "chat" with. Note that your browser must be set to allow pop-ups in order for **eChat** to work.

If a tutor isn't available for **eChat**, you can leave the tutors an **eQuestion**.

The **Weekly Tutor Schedules** are available in the lower right hand side of the Student Home Page.

### For Technical Support please call:

Toll free: 1-866-GO-CTDLC

Hours:

Mon-Thurs: 5AM-7PM

Fri: 5AM-5PM

Sat: 5AM-2PM

Sun: 7AM-5PM

**For questions on logging in or other questions**, please contact Jane Jansen at:

Phone: 360-416-7852

Email: [jane.jansen@skagit.edu](mailto:jane.jansen@skagit.edu)

Read the instructions and should you have any trouble, contact the email or phone number listed on the page.

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